



PRODUCT CERTIFICATION Quality Policy

- The Bhutan Food and Drug Authority is committed to providing high quality certification services and shall work as a partner with industry to offer Product Certification Services to all organizations without discrimination and to the highest standards.
- The BFDA Certification Services (BFDA-CS) will act to continuously enhance satisfaction of its customers from industry, services and other organizations who utilize BFDA Product Certification Marks.
- BFDA-CS is committed to render its services in full compliance with the requirements of ISO/IEC 17065:2012 and the other relevant international guidelines as a minimum requirement in the establishment, implementation and operation of the Product Certification.
- It is the responsibility of all those concerned in the operation of Product Certification Services including Certified Organizations, that each task in the operation of the Product Certification Services lead to excellence and enhances the credibility and image of the Organization.
- The BFDA-CS is committed to identify and comply with all legal, regulatory and other requirements, particularly in respect of Product Certification activities.

Director

Bhutan Food and Drug Authority